

Make Your Mark Video 1

[00:00:00] **Kelsi Washburn:** I make my mark by providing excellent customer service and improving end user experiences. I always try to be positive, kind, and energetic. A positive attitude truly is contagious. I pride myself on providing simplified solutions quickly and helping to make decisions that save time and resource. That is how I make my mark.

[00:00:31] **Christopher Spohr:** Ever since I started my professional career I wanted to, in some way, no matter how large or small positively affect the way a patient receives or understands crucial information about their disease state, treatment, or medication. I create to empower. That is how I strive to make my mark.

[00:00:54] **Ghazaleh Gahfoorian:** Working for our company, Alphanumeric, in the past few years has been an amazing [00:01:00] journey for me. It's given me an opportunity to serve and always find the best way of serving our clients. Focus on excellent and exceptional service to those who contact our customer service centers for information and assistance. That is how I strive to make my mark.

[00:01:21] **Franklin Green:** I've spent almost 20 years at Alphanumeric supporting life sciences companies. I do this proudly, but it's not just a job it's personal. Where there's better ways to manage my diabetes, COPD medication that prolonged my father's life or cancer treatments that saved my wife's.

[00:01:38] I've seen the benefits of innovation. Providing the service we do allows our clients to focus on the core mission of creating and delivering treatments to help their customers and their patients. Outside the office, I'm proud to sit on the boards of two local charities, Life Path, whose mission is to help special needs adults and, The Children's Home of Easton, [00:02:00] a safe place for dependent, neglected and traumatized children. Personally and professionally.

[00:02:05] That's how I make my mark.